

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 25th day of March'2025

C.G.No.243/2024-25/Anantapur Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. S.L. Anjani Kumar Member (Technical)
Smt. W. Vijaya Lakshmi Member (Independent)

Between

Sri. K. Srinivasulu. Venkatampalli (V),
Narpala (M), Anantapur District. Complainant

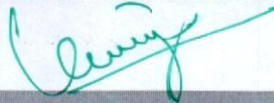
AND

1. Superintending Engineer/O/Anantapur
2. Dy.Executive Engineer/O/Anantapur (E)
3. Executive Engineer/O/Anantapur Respondents

This complaint came up for final hearing before this Forum through video conferencing on 18.03.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

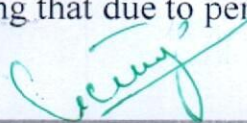
ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 09.12.2024 at Anantapur stating that he applied for release of agricultural service connection and paid necessary deposit amounts, but till this date the service connection was not released.



02. The said complaint was registered as C.G.No.243/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that earlier estimations were sanctioned for release of supply to two number of agriculture service connections in the name of the complainant and accordingly on 20.09.2024 the complainant paid the estimated charges but subsequently the Tahsildar concerned addressed a letter to the respondents stating that due to pending land dispute, the service connections cannot be released and hence the respondents put the release of service connections in hold. The respondents further submit that they asked the complainant to bring a fresh no objection certificate from the revenue authorities but the complainant did not obtain the same, but however as per the directions of the Revenue Divisional Officer, Anantapuram they released service connection on temporary basis on 06.02.2025 at a different place to save the crops of the complainant and they will provide the service connections at the original place as requested by the complainant, on furnishing of no objection certificate from the Tahsildar, Narpala (M).

03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that earlier estimations were sanctioned for release of supply to two number of agriculture service connections in the name of the complainant and accordingly on 20.09.2024 the complainant paid the estimated charges but subsequently the Tahsildar concerned addressed a letter to the respondents stating that due to pending land dispute, the service



connections cannot be released and hence the respondents put the release of service connections in hold. The respondents further submit that they asked the complainant to bring a fresh no objection certificate from the revenue authorities but the complainant did not obtain the same but however as per the directions of the Revenue Divisional Officer, Anantapuram they released service connection on temporary basis on 06.02.2025 at a different place to save the crops of the complainant and they will provide the service connections at the original place as requested by the complainant, on furnishing of no objection certificate from the Tahsildar, Narpala (M).


04. On the previous date of enquiry through video conferencing the complainant was present and admitted release of temporary service connection by the respondents and assured that he would submit no objection certificate from the revenue authorities concerned to get the permanent service connections as requested by him. Today the complainant remained absent to the enquiry. Since the Tahsildar concerned has withdrawn the NOC issued earlier and informed the same to the respondents asking them not to release service connections due to title dispute of the land in which the complainant dug the bore-wells, the respondents stopped release of the two service connections on permanent basis, asking the complainant to submit a fresh NOC from the Revenue

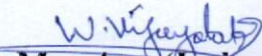
authorities concerned. However, till this date the complainant did not submit NOC issued by the revenue authorities.

05. Considering the facts and circumstances of the case, the complainant is directed to submit NOC issued by the revenue authorities before the respondents on which the respondents are directed to release the two service connections as requested by the complainant. Accordingly, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 25th day of March'2025.


CHAIRPERSON


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyंत्रana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.**

The Stock file.



